

# AMSOIL®

► DEALER EDITION

## MAGAZINE

MARCH 2021



**NEW DEALER BASIC TRAINING**  
HELPS GROW YOUR BUSINESS,  
PROVIDES GATEWAY TO CERTIFICATION

| PAGE 8

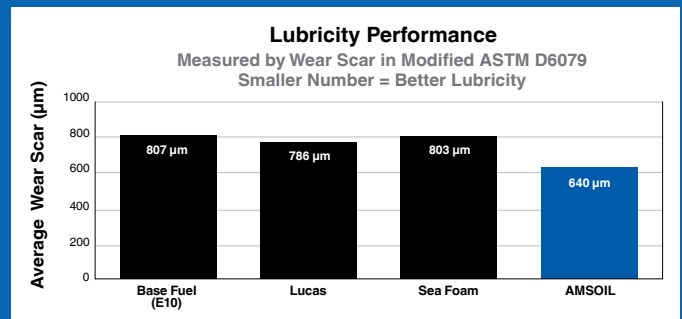
# RESTORE HORSEPOWER AND PRESERVE PERFORMANCE



**AMSOIL Upper Cylinder Lubricant delivers 18 percent more lubricity than Lucas\* and 20 percent more than Sea Foam\* for better retention of horsepower and fuel economy.<sup>R</sup>**

## Upper Cylinder Lubricant

- Lubricates fuel system and upper cylinders
- Fights ethanol-related corrosion
- Helps keep injectors clean
- Capless compatible



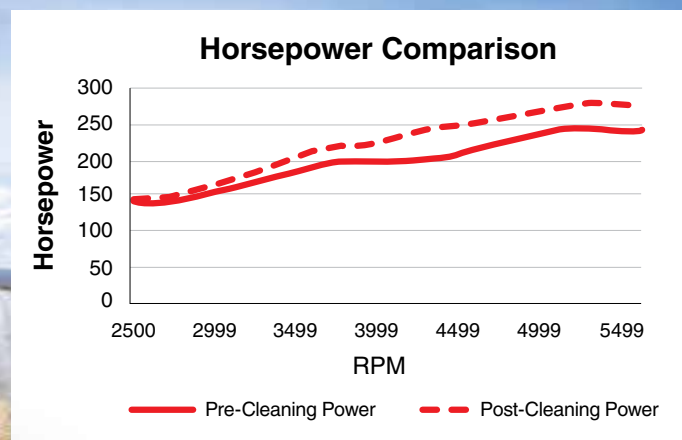
<sup>R</sup>Based on independent testing of AMSOIL Upper Cylinder Lubricant, Lucas Upper Cylinder Lubricant and Sea Foam Motor Treatment obtained on 02/13/2019 using the ASTM D6079 modified for use with gasoline. \*All trademarked names and images are the property of their respective owners and may be registered marks in some countries. No affiliation or endorsement claim, express or implied, is made by their use.



**AMSOIL P.i.<sup>®</sup> restores up to 14% horsepower.<sup>NN</sup>**

## P.i.<sup>®</sup> Performance Improver

- Restores power and performance
- Reduces need for costly higher-octane fuel
- Reduces noise from carbon rap and pre-ignition
- Controls pre-ignition "knock"
- Maintains the engine efficiency, fuel economy and power of new vehicles
- Capless compatible



<sup>NN</sup>Based on third-party testing in a 2016 Chevrolet<sup>™</sup> Silverado<sup>™</sup> 1500, 5.3L V-8 GDI with 100,616 miles, using one tank treated with AMSOIL P.i. Actual results may vary. \*All trademarked names and images are the property of their respective owners and may be registered marks in some countries. No affiliation or endorsement claim, express or implied, is made by their use.





**New Dealer Basic Training Helps Grow Your Business, Provides Gateway to Certification** | PAGE 8

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**Letters to the Editor**

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**THE COVER**

Dealer Basic Training is live in AU Online as of March 1. The new training will help new Dealers start out on the right path, provide a valuable refresher for existing Dealers and provide the gateway to unlocking the full benefits of Dealer Certification.





# From the President

The Dealer opportunity has undergone many changes over the past 48 years. The launch of our new Dealer Basic Training, and making it mandatory for new Dealers starting in September, marks another significant update to the program. This is a major piece of our efforts to strengthen and secure the Dealer opportunity for the next 50 years. Three major factors drove this change. First, you asked for it. In Dealer surveys, interviews and casual conversation, the need for a stronger corporate presence in training new Dealers has come through loud and clear. Many of you said you need help, better direction and a more unified approach to helping new Dealers get started.

Second, sponsoring Dealers are not as focused on training new Dealers as they used to be. We have received many inquiries from new Dealers who cannot reach their sponsoring Dealers and are looking for help. That problem has grown substantially in the past few years, and it is high time we address it.

Lastly, acting with professionalism and taking a principled approach to business is extremely important to us. It is part of our reputation and we consider it a pillar of our brand.

We need to reinforce that notion with new Dealers right away and arm them with the right information so they will uphold these attributes in the field.

We are excited about this change and what it means for the Dealer network. We have provided various forms of training through the years, but we have never offered training so focused on helping new Dealers start strong. While it concentrates on the basics, I encourage all of you to take the training. Many program details have changed in the past couple years, so it will provide a great refresher for you. Plus, you should know what your new Dealers will experience when you bring them onboard. This is not a total replacement for the training and mentorship you provide; it is intended to augment your efforts and provide a solid foundation for all new Dealers before they begin.

The opportunities to learn continue beyond Dealer Basic Training. AU Online contains several additional courses aimed at more experienced Dealers, and we just kicked off our new monthly commercial training led by Commercial Program Manager Eric Brandenburg. The commercial market offers excellent opportunities for you. Each month, Eric and the

team will provide sales advice, in-depth product details and industry insights focused on the three areas where we have the most success: fleets, agriculture and contractors. You can participate in the live event, or you can watch the recorded version in the Dealer Zone later. We are also hosting Facebook Live events a couple times per month where we share the latest news and cover important topics, and we provide monthly agendas to help you guide any training events you hold for Dealers on your team.

Regardless of your experience level, making training a priority will help your Dealership grow. We hope you are excited as we are to get started.

**Dean Alexander**  
Board Chair & Interim President

**THE NEXT50**  
Commitment • Collaboration • Success

AMSOIL BACK TO THE DEALER ZONE Secure Checkout Need Help?

1 Order type Edit

type: EZ Order

2 Products

Saved Carts

Display Suggested Retail Pricing (MSRP)  
 Display Commission Credits

Qty	Product Code	Name	Weight ea.	Personal Use	CCs ea.	Price ea.	Total
1	ASLQT-CA-1-12	Synthetic 5W/30 55 Motor Oil (Quart Bottles, Case of 12)	24	<input type="checkbox"/>	\$74.83	\$108.45	\$108.45

CCs Total: \$74.83  
Weight: 24  
Subtotal: \$108.45

**Warning:** This item is classified as hazardous under U.S. and Canadian workplace regulations and requires a safety data sheet (SDS). The SDS is available by clicking the link to the product description or at <https://www.amsoil.com/sds>. If you have questions or need assistance accessing the SDS, contact AMSOIL at [compliance@amsoil.com](mailto:compliance@amsoil.com).

**Warning:** Click the link to the product description for Proposition 65 information for this product.

Shipping and taxes will be calculated during checkout.

SAVE & UPDATE REMOVE ALL CHECKOUT NOW

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AMSOIL Secure Checkout Need Help? (800) 777-7094

1 Ez Order Edit

type: EZ Order

2 Shipping Address

Select an Address

**Order Summary** Edit Order (1)

Subtotal: \$108.45  
Sales Tax: \$10.08  
Excise Tax: \$0.00  
**Total: \$118.53**

## EZ ORDERS EVEN EASIER

We're simplifying the EZ order process into one form that covers all account types.

- ✓ Mobile-friendly
- ✓ Uses standard checkout page
- ✓ Consistent interface across all account types
- ✓ Ability to apply P.C. points and promotions
- ✓ Save cards on file for personal orders
- ✓ Pay with PayPal option

**Coming Soon**



# LETTERS TO THE EDITOR

## SOLUTIONS

I was visiting a commercial customer, where I helped take apart a hay rake. He asked me for the easy-pack. The machine only needed one quart of Semi-Fluid Synthetic EP Grease (GSF). We only have it in a 5-gal. bucket. So, I lost out on that sale. While there, he also asked for wheel-bearing grease in tubs for his other equipment. I let him know we don't have it in tubs. Not even a day later, one of my retailers sent me a picture of AMSOIL grease in a tub that he just finished, saying "order me more of this please." I never knew we had grease in tubs until he sent me that picture! But we don't offer it anymore so we had to cut open a tube to fill his old AMSOIL tub. Not ideal. I also set up at the GNCC races and I had at least five people ask for grease in a tub.

Selling to retailers and commercial or even industrial customers has its pros, like higher volume, but it has its annoying issues like one-off products or solutions. If AMSOIL keeps pushing the envelope like it has, we will find those solutions and the customers! Maybe we can become, or buy into, a factory fill for an automotive brand to earn market share? Another idea: If we had some info on how we are doing at selling products then maybe we can focus on products that need our attention.

The only solution I can think of for retail mom and pop installers is a system to store oil out of the way. If we had drums or a system mounted up high with a system to fill jugs down low it could solve the "no room for drums" argument. We would still have to sell drums or better yet, a bag in a box of say 10-20 gallons at a time to pump to the drum above with almost no waste. Also, most mom and pop shops can't afford to buy 3-4 drums (one for each weight) at a time so we could offer smaller packaging.

Another product people ask me for is "high-mileage" motor oils. I think we could sell a product like that if we offered it. If possible, maybe just add it to the labels.

I thank you for the amazing opportunity! I love being an AMSOIL Dealer and I look forward to many more years of success together! Keep up the great work!

**Ken George**

**AMSOIL:** We appreciate your enthusiasm and suggestions, Ken. We've received similar requests for Semi-Fluid Grease

in smaller or easy-pack containers, and we will take a closer look at this option. Offering grease in tubs has been considered over the years, but market research reveals most modern applications feature grease-for-life bearings or come with grease zerks, severely limiting the demand for tubs. Due to cost, low overall demand, potential leaking/safety issues and lack of manufacturing control, we have determined bag in a box is not a good fit at this time, while high storage shelves create several issues related to access, safety and environmental regulations (that vary depending on location). We do offer tank and pumping solutions at low cost to Dealers as part of the Dealer Co-op Program (Dealer Zone>Commercial Business Tools>Tools to Help You Succeed>Bulk Dispensing Co-op Program). If 55-gal. drums are too large, most products are also offered in 30-gal. drums. We understand high-mileage motor oil is a fast-growing category and are actively reviewing solutions for this market.

## POWER TRANSFER UNITS

Ford\* has been having serious issues with their power transfer units (PTU) on their Explorers.\* Many have to be replaced under the warranty at less than 60,000 miles, costing the warranty company megabucks. Due to the small amount of oil in the PTU, the close proximity to the catalytic converter and hot engine, the oil turns to mud by 70,000 miles or less. The unit is not made for servicing. What we are doing is tapping-in a drain hole and extending the top vent by removing the cap and extending it with a 3-ft. hose so we can fill the PTU easier from the top of the engine. We replace the vent cap on the hose when finished filling the PTU. Ford now suggests that the PTU be drained and re-filled at about 30,000-mile intervals. The newer ones have drain holes, but we are unable to get to the fill hole easily and continue to use the vent-hose process to fill the unit. Ford used a 75W-140 oil. What does AMSOIL have for this purpose, and do you have an additive which can be added to extend the life of the PTU? PTU replacement will run around \$3,000.

Thanks,

**Joe Foss**

**AMSOIL:** Great question, Joe. We recently evaluated the best ways to

access and change the PTU fluid in a 2016 Ford Explorer, and found our new FloTool Flexible Pour Spout (see p. 20) coupled with an AMSOIL easy-pack presents a great solution. We went in through the wheel well area and had no issues accessing the fill port without modifying the existing layout. The most difficult part of the job was getting the old fluid out of the PTU. As for the fluid turning to "mud" within 70,000 miles, our SEVERE GEAR® 75W-140 (SVO) is specially built to withstand extreme heat and is an excellent choice.

## DIESEL APPLICATIONS

Thanks for your article "Down, but not out" in the October AMSOIL Magazine. I have a lot of diesel customers, and many are owners of diesel farm tractors. I personally have two diesel Jeeps,\* a diesel VW Bug\* and several diesel tractors. Many of my customers are looking for products for Kubota\* tractors and RTVs. I'm looking forward to seeing more AMSOIL products for diesels and hope in the future there will be a lookup guide for tractors.

Thanks,

**Bradd Vickers**

**AMSOIL:** Thank you for your letter, Bradd. We offer diesel oils for virtually every application, including Kubota tractors and RTVs. We'll look into the possibility of a tractor lookup. In the meantime, specific application questions can be directed to Technical Services (715-399-TECH, tech@AMSOIL.com).

Email letters to:  
**letters@amsoil.com**

Or, mail them to:

**AMSOIL INC.**  
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**Superior, WI 54880**

Letters are subject to editing for length and clarity; please include your name, address and phone number. Unsigned letters will not be published.



**Len Groom** | MARKET MANAGER, POWERSPORTS & POWER EQUIPMENT

## Motorcycles, dirt bikes and ATVs/UTVs have unique needs

No oil is “one-size-fits-all.”

Whether in an air-cooled V-twin, metric sport bike, hard-working UTV or professional dirt bike, oil has to protect against wear and fight the damaging effects of extreme heat. Years ago it was possible to make one motor oil to protect all these applications. But today's engines aren't so simple.

### V-twin motorcycles

Air-cooled V-twins can get hot. In our dyno testing of a 2019 Harley-Davidson\* Milwaukee-Eight\* engine, the rear cylinder temperature hit 421°F (216°C).

Heat that intense can wreak havoc on the motor oil. The oil can lose viscosity and become thinner. A lighter viscosity than what the engine is designed to use can fail to protect parts against wear. Extreme heat also hastens chemical breakdown. In fact, the rate of oxidation doubles for every 18°F (10°C) increase in oil temperature.

It's vital that the oil meant for your air-cooled V-twin is formulated to withstand such intense heat. To accomplish that, we formulate AMSOIL Synthetic V-Twin Motorcycle Oil with added resistance to extreme heat. Its naturally heat-resistant synthetic base oils maintain viscosity despite extreme heat and the shearing force of transmission gears “cutting” the oil's molecular structure. That translates into reliable protection in the toughest riding conditions.

### Metric motorcycles

In metric sport bikes, foam is one of the biggest challenges to oil. A metric bike can easily surpass 10,000 rpm. The mechanical action of the crankshaft spinning that fast can whip air into the oil, causing foam.

If the oil isn't formulated to quickly release air, foam bubbles will travel throughout the engine. When they collapse between meshing gears or bearing surfaces, nothing is left behind to provide protection except air. We all need air, but it's worthless at protecting high-performance engines against wear.

For that reason, we formulate AMSOIL Synthetic Metric Motorcycle Oil specifically to resist foam. Its anti-foam additives weaken the surface tension of air bubbles, helping eliminate foam. This results in excellent wear protection no matter how heavy you lay into the throttle.

### ATVs/UTVs

Because ATVs and UTVs are often used to perform heavy work at slow speeds, oil film strength is especially important.

Slow, methodical operation when heavily loaded places increased stress on the engine bearings. If the oil's film strength doesn't hold up, the increased pressure will rupture the oil film and slowly wear out the bearings.

AMSOIL Synthetic ATV/UTV Motor Oil is engineered with robust synthetic base oils that allow formation of a durable protective film in the toughest conditions.

You might think, “Sure, but my Harley runs hard, too.” True, but motorcycles are typically ridden recreationally, meaning they undergo increased stress when accelerating, but level out once you reach cruising speed. Riding at a consistent speed under light load creates less stress than, for example, pulling a stump out of the ground with your UTV or pulling a loaded trailer uphill through the mud with your ATV.

### Dirt bikes

Finally, we have dirt bikes, which undergo low-speed stress punctuated with periods of high revving.

Racers lean on the throttle out of the gate, then back off into the first corner. They're back on the throttle through the whoops, causing the rear tire to spin freely when it's in the air. Hitting the ground, though, places a heavy load on the engine.

Where dirt bikes differ, however, is in engine design. They are typically lightweight and meant for performance. Any time you remove mass, yet increase power, you increase engine stress. The combination of high rpm and lighter materials creates the perfect scenario for engine failure should the motor oil fail to do its job. Plus, dirt bikes can produce 50 hp or more, yet they barely hold a quart of oil, exposing the oil to tremendous stress.

We kept this in mind when formulating AMSOIL Synthetic Dirt Bike Oil. It resists wear and protects powerful, lightweight dirt-bike engines. It also delivers progressive, predictable clutch feel that provides strong holding power to avoid slipping.

The moral of the story is this: The days of using one oil for all your powersports toys are long over. Today's engines present unique demands that require specialized lubricants. Fortunately, we have a full line of products to cover you and your customers. Find what you need with our Product Guides at [AMSOIL.com/AMSOIL.ca](https://www.amsoil.com/AMSOIL.ca).

# NEW DEALER BASIC TRAINING HELPS GROW YOUR BUSINESS, PROVIDES GATEWAY TO CERTIFICATION

Training has been a key part of Dealer development for years. Dealers who take advantage of our training resources sell more effectively, project increased professionalism and enjoy greater success. That's why we're excited to unveil the next generation of Dealer training: new Dealer Basic Training, available now in AU Online of the Dealer Zone. Here's what you need to know.

## 1. Why introduce Dealer Basic Training?

- **Dealers want and expect more training** – Many of you have told us in surveys and face-to-face interactions that you want us to provide more training and direction, particularly for new Dealers. The Dealer opportunity offers tremendous potential, but it can be complex for new Dealers. Part of our strategy to strengthen the Dealer opportunity for the next 50 years is to reduce complexity, and introducing convenient, mobile-friendly training is one tool in our arsenal to achieve this goal.
- **New Dealers receive inconsistent or no training from their sponsors** – Years ago, Direct Jobbers took a leadership role in training their sponsored Dealers. While many still make training a priority, many new Dealers receive inadequate training from their sponsors. New Dealer Basic Training provides a consistent, effective training resource to support sponsors in their efforts to train their Dealers.
- **Unprofessional Dealers make your job tougher** – Some of you have probably encountered a prospect who wouldn't even consider AMSOIL products due to a bad experience with an unprofessional fellow Dealer. This scenario makes your job tougher and erodes credibility. Dealer Basic Training teaches Dealers the basics of professionalism so they can deliver the best possible service and strengthen our brand.

## 2. What are the Goals of Dealer Basic Training?

- **Enhance** overall Dealer knowledge and professionalism
- **Help** Dealers learn about AMSOIL products, AMSOIL programs and sales skills
- **Support** sponsors in their efforts to train their new Dealers
- **Prepare** new Dealers to register retail or commercial accounts or sponsor other Dealers
- **Satisfy** Dealer requests for more training and direction
- **Strengthen** the Dealer network for the next 50 years

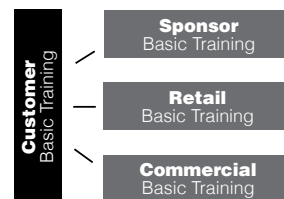
## 3. How Does Dealer Basic Training Work?

New training is video-based and designed to fit your schedule. We've created the following four training modules:

- **Customer Basic Training** – Introduces Dealers to AMSOIL, explains how to prospect for and register online/catalog customers and Preferred Customers (P.C.s), shows how to use the Dealer Zone and more. It's a prerequisite to the other three modules.
- **Sponsor Basic Training** – Explains your responsibilities as a sponsoring Dealer, shows how to prospect for and register other Dealers, identifies key tools for sponsors and more.
- **Retail Basic Training** – Explains how to find and register retail accounts, reviews the Retail Program, talks about the sales process and more.
- **Commercial Basic Training** – Explains how to find and register commercial accounts, conveys commercial benefits, highlights commercial markets to focus on and more.

Each module is comprised of several videos roughly 2:00 in length, each of which provides vital information about a different area of the business. You must complete Customer Basic Training first.

Afterward, however, you're free to complete the other three modules in any order. After viewing the final video in a module, you're required to complete a simple knowledge check to demonstrate you've learned the basics.





# THE NEXT50

Commitment • Collaboration • Success

Part of our strategy to strengthen the Dealer opportunity for the next 50 years is to reduce complexity and increase professionalism, and introducing convenient, mobile-friendly training is one way to help us achieve this goal.



## 4. How Dealer Basic Training Helps You

### NEW DEALERS

- **Builds** a strong foundation of knowledge to help get your Dealership off the ground
- **Helps** you provide the best customer service right off the bat
- **Increases** your professionalism and reputation
- **Maximizes** your success





### VETERAN DEALERS

- **Supports** your efforts to train your sponsored Dealers and help them hit the ground running
- **Ensures** you're aware of the many developments we've made the past few years so you can build your business
- **Offers** a great refresher course about our products and programs

## 5. Training Will Be Required for New Dealers Starting Sept. 1

We think training is so important, it will be required for **new Dealers who register on or after Sept. 1, 2021** to complete training before registering certain accounts. Nothing will change for existing Dealers. At that time, new Dealers will be able to register Preferred Customers and online/catalog customers immediately, in addition to making personal sales to friends, family, co-workers and similar customers. However, they'll have to complete the relevant Dealer Basic Training module before they can sponsor other Dealers or register retail or commercial accounts, as shown in the chart. This helps ensure new Dealers have the knowledge they need to sponsor Dealers and service retail and commercial accounts, increasing their chances of success and strengthening our premium brand.

### TRAINING REQUIRED TO REGISTER

Account Type		Existing Dealers	New Dealers (who register on or after Sept. 1, 2021)
Preferred Customer (P.C.) & Online/Catalog		NONE	NONE
Sponsored Dealers		NONE	Sponsor Basic Training
Commercial Accounts		NONE	Commercial Basic Training
Retail Accounts		NONE	Retail Basic Training

## 6. Dealer Basic Training Will Replace the Dealer Certification Training

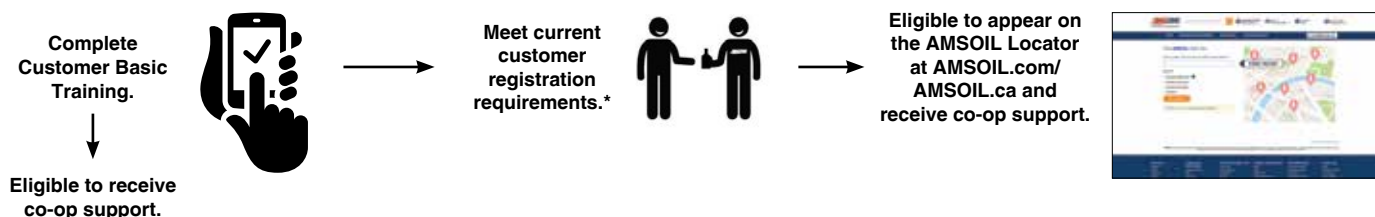
Customer Certification will change **Sept.**

1. The Customer Basic Training module will replace the Dealer Certification training course in AU Online required to achieve certification. **If you've already completed the course and have been certified, you will retain your status** provided you meet ongoing activity requirements.\* To become eligible for co-op support, Dealers will just need

to complete Customer Basic Training. Eligibility for inclusion on the AMSOIL Locator requires completing Customer Basic Training and meeting the current customer registration requirements.\* For a new Dealer in his or her first year, that means registering just two qualified customers. The requirements to be eligible to be assigned buying customers from AMSOIL will also change on Sept.

1. Both new and existing Dealers will be required to complete some training to be assigned Dealers, retail accounts or commercial accounts, as shown in the table below. This ensures Dealers have the knowledge they need to best serve these customers, which strengthens the reputation of the Dealer network and maximizes your success.

### HOW TO QUALIFY FOR CO-OP SUPPORT AND INCLUSION ON THE AMSOIL LOCATOR:



### HOW TO BECOME ELIGIBLE FOR ASSIGNED CUSTOMERS FROM AMSOIL:

Customer Type		Required Training	Meet Customer Registration Restrictions*	Have min. one account of the same type + reside within 100 miles
Preferred Customer (P.C.) & Online/Catalog		Customer Basic Training	X	
Sponsored Dealers		Customer Basic Training + Sponsor Basic Training	X	X
Commercial Accounts		Customer Basic Training + Commercial Basic Training	X	X
Retail Accounts		Customer Basic Training + Retail Basic Training	X	X

*Customer Basic Training is not required for existing Customer-Certified Dealers.*

### \*CUSTOMER REGISTRATION REQUIREMENTS

#### 7. How to Get Started

Log in to the Dealer Zone (my.AMSOIL.com) and select the AU Online icon. Choose Dealer Basic Training and start working on the Customer Basic Training module.

#### DEALERS IN THEIR FIRST YEAR

Have 2 or more new qualified customers

#### DEALERS AFTER THEIR FIRST YEAR

Have 4 or more new qualified customers within the past 12 months

**Or** Have 24 or more active, buying customers and 2 or more new qualified customers in the past 12 months

**Or** Have more than \$10,000 in personal product purchases plus 5 or more active buying customers and 2 or more new qualified customers in the past 12 months

# DEALER CERTIFICATION

In 2020, we assigned more than **140 buying customers** to Customer-Certified Dealers every day. Here's how to become certified and get in on the action.

**COMING  
SEPT. 1**

Customer Type	Complete the Required Dealer Basic Training Module(s) in AU Online	Meet Customer Registration Restrictions	Meet Additional Requirements
---------------	--	---	------------------------------

Preferred Customer (P.C.) & Online/Catalog



**CUSTOMER TRAINING**

Eligible to receive co-op support.

**Customer Basic Training**

Sponsored Dealers



**SPONSOR TRAINING**

**Customer Basic Training**  
+ Sponsor Basic Training

Commercial Accounts



**COMMERCIAL TRAINING**

**Customer Basic Training**  
+ Commercial Basic Training

Retail Accounts



**RETAIL TRAINING**

**Customer Basic Training**  
+ Retail Basic Training

**DEALERS IN THEIR FIRST YEAR**  
Have 2 or more new qualified customers

**DEALERS AFTER THEIR FIRST YEAR**  
Have 4 or more new qualified customers within the past 12 months

**OR**  
Have 24 or more active, buying customers and 2 or more new qualified customers in the past 12 months

**OR**  
Have more than \$10,000 in personal product purchases plus 5 or more active buying customers and 2 or more new qualified customers in the past 12 months

Meet geographic requirements and have a minimum of one account of the same type.



Eligible to be assigned buying P.C.s & online/catalog customers AND appear on the AMSOIL Locator at AMSOIL.com or AMSOIL.ca.



Eligible to be assigned Dealers.



Eligible to be assigned commercial accounts.



Eligible to be assigned retail accounts.

## WHAT IF I'M ALREADY CUSTOMER-CERTIFIED?

You retain your status provided you continue to meet ongoing customer-registration requirements. You also don't need to complete Customer Basic Training. However, to ensure Dealers are equipped to best serve customers, you will need to complete Sponsor, Retail and Commercial Training to be eligible to be assigned those customer types, in addition to meeting the other requirements noted above.

## RECEIVE EVEN MORE CUSTOMERS WITH THE ASSIGNED-CUSTOMER MULTIPLIER

All Customer-Certified Dealers are in a randomly ordered pool. Once assigned a customer, you move to the bottom of the rotation. If you reach a total of 12 new qualified customers within the past 12 months we'll give you an extra listing in the rotation. Then, we'll add you again for every eight additional new qualified customers you bring in. The more new qualified customers you bring in every year, the more chances you'll have to be assigned buying customers from AMSOIL. Think of the compounding effect that will have on your commissions. While there are no guarantees, the chart at right shows what you might expect.

#Qualified Customers Past 12 Months	#Chances to Receive Assigned Customers	Probable #Customers Assigned Annually
Customer Certified	1	15 - 18
12	2	30 - 36
20	3	45 - 54
28	4	60 - 72
36	5	75 - 90



# We Have the Diesel Market Covered

The recent introduction of AMSOIL 100% Synthetic Diesel Oil for smaller diesel vehicles expanded our diesel product portfolio, ensuring we offer premium-quality synthetic diesel oils for any diesel.



## Signature Series Max-Duty 5W-30 Synthetic Diesel Oil (DHD)

### MIXED FLEETS

Signature Series 5W-30 is a versatile oil aimed at mixed fleets of diesel and gasoline vehicles, simplifying maintenance and lubricant inventory.

- **6X more** engine protection<sup>1</sup>
- **Outstanding** cold-temperature performance
- **Extended-drain** capability maximizes convenience and minimizes downtime



## Signature Series Max-Duty 10W-30 Synthetic Diesel Oil (DTT)

### Heavy-Duty 10W-30 Synthetic Diesel Oil (ADN)

#### NEWER OVER-THE-ROAD TRUCKS SMALLER OFF-ROAD EQUIPMENT TURBODIESEL PICKUPS

Many newer over-the-road trucks come factory-filled with 10W-30 for improved fuel economy. Signature Series 10W-30 and Heavy-Duty 10W-30 are ideal for customers who want to maintain the improved fuel efficiency afforded by a 10W-30. They also provide outstanding protection for smaller off-road equipment and newer over-the-road trucks calling for a 10W-30.



### Heavy-Duty 10W-30

- **4X more** engine protection<sup>3</sup>
- **Excellent** opportunity for price-conscious customers to move up to AMSOIL quality
- **Outstanding** protection for OEM-recommended drain intervals

### Signature Series 10W-30

- **6X more** engine protection<sup>1</sup>
- **Ideal** for customers seeking the ultimate wear protection in severe operating conditions
- **Extra** protection for extended drain intervals



## Signature Series Max-Duty 5W-40 Synthetic Diesel Oil (DEO)

### Heavy-Duty 5W-40 Synthetic Diesel Oil (ADO)

#### TURBODIESEL PICKUPS OVER-THE-ROAD TRUCKS HEAVY EQUIPMENT

Signature Series 5W-40 and Heavy-Duty 5W-40 are ideal for turbodiesel-pickup, over-the-road-truck and heavy-equipment owners who want the cold-weather and fuel-economy benefits of a 5W and the protection benefits of an SAE 40.



### Heavy-Duty 5W-40

- **4X more** engine protection<sup>3</sup>
- **Excellent** opportunity for price-conscious customers to move up to AMSOIL quality
- **Outstanding** protection for OEM-recommended drain intervals

### Signature Series 5W-40

- **6X more** engine protection<sup>1</sup>
- **Ideal** for customers seeking the ultimate wear protection in severe operating conditions
- **Extra** protection for extended drain intervals



## Signature Series Max-Duty 0W-40 Synthetic Diesel Oil (DZF)

### VEHICLES AND EQUIPMENT OPERATING IN COLD CLIMATES

Signature Series 0W-40 is formulated specifically for diesel applications operating in extreme cold, helping engines turn over faster and reducing startup wear.

- **4X better** cold-temperature performance<sup>2</sup>
- **Provides** outstanding protection and performance
- **Extra** protection for extended drain intervals





### Signature Series Max-Duty 15W-40 Synthetic Diesel Oil (DME)

### Heavy-Duty 15W-40 Synthetic Diesel Oil (ADP)

#### OVER-THE-ROAD TRUCKS OFF-ROAD EQUIPMENT TURBODIESEL PICKUPS

Signature Series 15W-40 and Heavy-Duty 15W-40 are the primary recommendations for most on- and off-road heavy-duty diesel applications in the marketplace; 15W-40 is the most widely used viscosity in the diesel world.



#### Heavy-Duty 15W-40

- **4X more** engine protection<sup>3</sup>
- **Excellent** opportunity for price-conscious customers to move up to AMSOIL quality
- **Outstanding** protection for OEM-recommended drain intervals

#### Signature Series 15W-40

- **6X more** engine protection<sup>1</sup>
- **Ideal** for customers seeking the ultimate wear protection in severe operating conditions
- **Extra** protection for extended drain intervals



### 0W-20 100% Synthetic Diesel Oil (DP020)

### 5W-30 100% Synthetic Diesel Oil (DP530)

#### SMALLER DIESEL PICKUPS, VANS, CARS AND SUVs

AMSOIL 100% Synthetic Diesel Oil is engineered to provide industry-leading protection and performance for smaller diesel pickups, vans, cars and SUVs requiring the following specifications:



#### 0W-20

GM dexosD

#### 5W-30

GM dexosD, dexos2; Chrysler MS-11106; Ford WSS-M2C214-B1; ACEA C3

*Not for use in applications that require an API CK-4 (or prior) specification.*

- **6X more** engine protection<sup>4</sup>
- **Helps** extend engine life and reduce maintenance costs and downtime
- **Outstanding** protection for OEM-recommended drain intervals



### DOMINATOR® 20W-50 Synthetic Competition Diesel Oil (DCO)

#### MODIFIED, COMPETITION DIESEL ENGINES

DOMINATOR 20W-50 Synthetic Competition Diesel Oil is engineered for modified, competition diesel engines and the high-horsepower demands of sled pulling, dyno runs and drag racing.



- **Delivers** 50% more film thickness<sup>5</sup>
- **Jacked** with extra zinc and phosphorus for bulletproof wear protection
- **Provides** professionals and enthusiasts with the power, protection and confidence needed to win



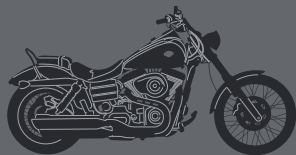
<sup>1</sup>Based on third-party testing in the OM646LA cam wear test using 0W-20 as worst-case representation.  
<sup>2</sup>Compared to the 3.6cP HTHS limit for SAE 15W-40.



## RIDER TYPES

### V-TWIN

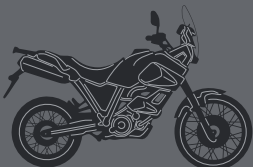
It's helpful to break down V-twin riders according to the brand to which they are loyal.



- **Harley-Davidson\*** boasts the largest market share by a considerable margin. The Harley brand dominates biker culture despite flat sales the past few years. Riders tend to be older and love the feeling of hitting the open highway on their bikes. They enjoy riding to bike rallies, such as Sturgis, Daytona Bike Week and Laconia Motorcycle Week. They also enjoy attending bike-night events in their areas. Target riders who are less loyal to Harley-branded products. Some Harley owners question the value of Harley-Davidson-branded parts and accessories, including lubricants. Target enthusiasts who accumulate high miles or who have modified their bikes for increased performance. These riders are often in tune with changes in performance or the riding experience (heat, noise, shift quality).
- **Indian\*** continues to gain followers, particularly among enthusiasts who want to stand out from the Harley crowd. Owners value American brands, history, attention to detail, quality, power and freedom – traits embodied in the AMSOIL brand. Most have looked forward to owning an Indian motorcycle for years, while many are former Harley-Davidson owners who became dissatisfied with the brand.

### METRIC

It's helpful to break down metric riders according to bike type.



- **Adventure** – The fastest-growing segment in the entire motorcycle market. Riders tend to be young do-it-yourselfers who take pride in their bikes' refined engineering. They are spontaneous and crave adventure. Their bikes are their gateways to new experiences. Popular examples include the BMW\* R 1200 GS Adventure\* and Triumph\* Tiger\* 1200 XR.
- **Sport** – Typically young males. In their minds, their sport bikes – known popularly as “crotch rockets” – are built to conquer the road and pass slow cruisers. Sport riders are typically adrenaline junkies who thrive on speed and power. Examples of sport bikes include the Kawasaki\* Ninja,\* Yamaha\* YZF\* and Honda\* CBR.\*
- **Cruiser** – For many riders, their bikes represent the start of a new hobby. They value their metric cruisers for their affordability compared to a Harley or Indian. Riders often spend time customizing their bikes with saddle bags, extended forks, oversized rear tires and paint jobs. Showing off their bikes is nearly as important as riding them. Examples include the Honda Shadow,\* Yamaha V-star\* and Kawasaki Vulcan.\*
- **Touring** - Riders tend to be older, affluent retired couples. They value comfort, luxury, safety and the adventure of long, cross-country trips. They ride primarily to relax, discover new places and enjoy memorable adventures. Fittingly, they value reliability and safety. The Honda Goldwing\* is the prototypical metric touring bike.

# Motorcycle Market Breakdown

Summer riding season is right around the corner. Regardless of the type of bikes they ride, motorcycle enthusiasts have long been among our best customers.

The AMSOIL brand is strong with riders, and our products provide the benefits people seek to help get the best performance and longest life from their bikes. Here, we break down the motorcycle market and offer tips on how to reach more riders this season. For more insights, see the Synthetic V-Twin Lubricants and Synthetic Metric Motorcycle Oil Dealer Sales Briefs in the Dealer Zone (Training>Dealer Sales Briefs).



The overall motorcycle market is divided into two categories:

#### V-TWIN

- Refers to the engine configuration of most large-displacement, typically air-cooled cruiser bikes. Harley-Davidson is by far the most popular brand, with Indian gaining ground.

#### METRIC

- Traditionally foreign-made bikes that require metric tools to perform maintenance. This category includes adventure bikes, sport bikes, cruiser bikes and large touring bikes. Honda, KTM,\* and Kawasaki are common manufacturers.





## KEY AMSOIL PRODUCT BENEFITS

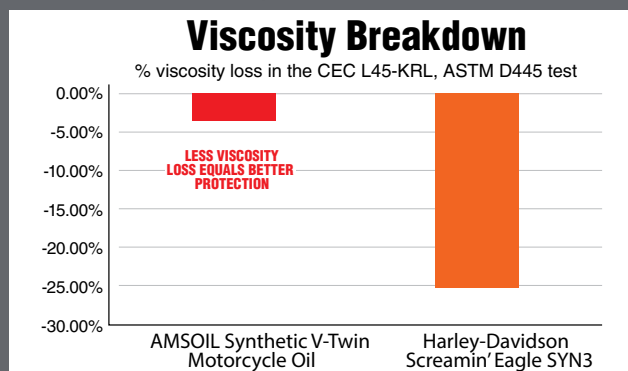
Enthusiasts have different motivations and interests, so it's important to speak the correct language when talking to prospects. For example, treating an adventure bike owner like a Harley owner will result in frustration and a lost potential sale. Understand what each rider type values in the products they purchase for their bike and how AMSOIL products align with their desires. The info below offers guidance.

## AMSOIL SYNTHETIC V-TWIN MOTORCYCLE OIL

- **Maximizes engine life** at cruising speeds and in stop-and-go traffic due to **excellent resistance to extreme heat and wear**.
- Helps **prolong gear and chain life**, reducing maintenance.
- **High-performance alternative** for bikers who are not loyal to the OEM-branded oil or who question the value of OEM lubricants.
- For **Harley** riders, AMSOIL 20W-50 Synthetic V-Twin Motorcycle Oil (MCV) provides superior transmission and primary chaincase protection, in addition to premium engine protection, offering the convenience of one high-quality synthetic lubricant for all three sumps.
- For **Indian** riders, AMSOIL 20W-40 (MVI) and 15W-60 Synthetic V-Twin Motorcycle Oil (MSV) are premium alternatives to OEM oils. They are among the only aftermarket, full-synthetic motorcycle oils available for their bikes.

## AMSOIL Resists Viscosity Breakdown

AMSOIL resists viscosity breakdown **6X better** than Harley-Davidson SYN3\* for **improved protection** against compensator and transmission gear wear.<sup>BB</sup>



<sup>BB</sup>Based on testing of AMSOIL 20W-50 Synthetic V-Twin Motorcycle Oil and Harley-Davidson Screamin' Eagle SYN3 purchased on 3/19/19 in the CEC L45-KRL, ASTM D445 test.

## BEST PROSPECTS

The top AMSOIL prospects in each category include the following:

- **Independent bike shops** that seek a competitive advantage over motorcycle dealerships and want to offer products unavailable elsewhere
- **Powersports dealers**
- **Auto parts stores**
- **Motorcycle enthusiasts**

## AMSOIL SYNTHETIC METRIC MOTORCYCLE OIL

### Adventure Bikes

- Fights wear and performance-robbing carbon for **robust power and acceleration**
- Helps **reduce maintenance**, allowing riders to enjoy their on- or off-road journeys and focus on reaching their destinations, instead of fixing their bikes
- Smooth, confident shifts **ease rideability**
- Resists breakdown and maintains viscosity in extreme heat for **excellent protection** during longer drain intervals while **preserving fuel economy**

### Sport Bikes

- Smooth shifts help riders **quickly accelerate** through the gears and **confidently maneuver** tight turns
- Outstanding foam control and superior wear protection **protect the engine** while riding aggressively
- Helps riders **maximize speed, acceleration and cornering ability**

### Cruiser Bikes

- Premium wear protection **protects the engine** during throttle bursts and sudden acceleration
- Superior wet-clutch compatibility delivers **smooth, confident shifts**
- **Enhances peace of mind and confidence**, helping riders stand out from their peers

### Touring Bikes

- Premium wear protection maximizes **engine reliability** during long trips far from home
- Capability to extend drain intervals up to twice the motorcycle manufacturer's recommendation provides **peace of mind**
- **Smooth, confident shifts** enhance comfort
- Supports riders' desires to take the cross-country **trips of a lifetime**



# Performance matters.

Designed to perform.  
Designed to protect.  
Designed for your engine.

## EUROPEAN MOTOR OIL FAMILY

### 0W-20 LS-VW (EZT):

Use in vehicles that require API SN-PLUS, SN... • ACEA C5 • VW 508.00/509.00

### 0W-20 LS (AFE):

Use in vehicles that require API SN-PLUS (Resource Conserving), SN, SM... • ILSAC GF-5 • ACEA C5 • A1/B1 • BMW LL-17FE+ • MB 229.71 • Ford WSS-M2C947-B1 • Opel/Vauxhall OV0401547 • Fiat 9.55535-GSX • Chrysler MS-12145 • Volvo VCC RBS0-2AE

### 0W-40 FS (EFO):

Use in vehicles that require ACEA A3/B3, A3/B4 • API SN/SM... • BMW LL-01 • MB 229.1/229.3/229.5 • Porsche A40 • Renault 0710, 0700 • VW/Audi 502.00/505.00

### 5W-30 LS (AEL):

Manufacturer Approvals: VW 504.00/507.00  
Use in vehicles that require API SN • ACEA C3 • GM dexos2 • Chrysler MS-11106 • MB 229.51 • BMW LL-04 • Porsche C30

### 5W-40 MS (AFL):

Manufacturer Approvals: MB-Approval 229.51 • Porsche A40  
Use in vehicles that require ACEA C3 • API SN/SM/CF... • BMW LL-04 • Chrysler MS-10850 (supersedes MS-10896) • Ford WSS-M2C917-A • GM dexos2 (supersedes LL-A-025 and LL-B-025) • Renault RN0700/RN0710 • VW/Audi 502.00/505.01

### 5W-40 FS (EFM):

Manufacturer Approvals: MB-Approval 229.5 • Porsche A40 • VW/Audi 502.00/505.00  
Use in vehicles that require ACEA A3/B3, A3/B4 • API SN/SM... • BMW LL-01 • Renault 0710, 0700 • Opel GM LL-B-025



**March Close-Out**

The last day to process March orders in the U.S. and Canada is the close of business on Wednesday, March 31. Individual telephone and walk-in orders will be processed if initiated by the close of business. Internet and fax orders will be accepted until 3 p.m. Central Time on that day. All orders received after these times will be processed for the following month. Volume transfers for March business will be accepted until 3 p.m. Central Time on Tuesday, April 6. All transfers received after this time will be returned.

**Holiday Closings**

The Edmonton and Toronto distribution centers will be closed Friday, April 2 for Good Friday.

**Second Major Small-Engine Manufacturer Chooses AMSOIL**

Nearly a decade ago, Briggs & Stratton\* chose AMSOIL to formulate a motor oil for its most demanding racing engines. The partnership has resulted in increased brand recognition and credibility in the small-engine market, leading to increased opportunities for AMSOIL Dealers to sell our full range of products to lawn and landscaping contractors, small-engine shops, golf courses and more. In fact, lawn and landscaping contractors now comprise the largest segment of AMSOIL commercial accounts. We are now introducing a second co-branded product, this time with Kohler\* Power.

Kohler is one of the largest small-engine manufacturers in the world. The company is highly regarded for quality and ingenuity with a rich history spanning the past 100 years. Kohler approached us for help developing a new small-engine oil, and the partnership ultimately resulted in their request for a co-branded product for them to sell. We agreed to fulfill their request and developed a co-branded 10W-50 product for them to sell and new 15W-50 Small-Engine Oil for you to sell.

Having a premier brand like Kohler anoint AMSOIL the best choice for its products delivers instantaneous credibility. An endorsement from an original equipment manufacturer (OEM) drives greater consumer trust; validates our position of leadership; supports our brand expertise; provides extra exposure for our brand; and increases our prestige and favorability.

That increased brand recognition and prestige will help you sell more oil, particularly in the small-engine category. You have the full AMSOIL Synthetic Small-Engine Oil family at your disposal, including the new AMSOIL 15W-50 Synthetic Small-Engine Oil, which will debut in June 2021, further expanding your opportunities in the small-engine market. AMSOIL 15W-50 Synthetic Small-Engine Oil is designed for multiple small-engine applications, including Briggs & Stratton, Kawasaki\* and Kohler, and it will be priced very competitively. In addition, AMSOIL is perhaps the only aftermarket lubricant manufacturer that provides purpose-built products for nearly every piece of two- and four-stroke equipment in the lawn and landscape category, including SABER,<sup>®</sup> which presents powerful benefits for savings and protection – you are in prime position for success.

Co-branding is common – Valvoline\* and Cummins,\* KTM\* and Motorex\* and Ducati\* and Shell\* are just a few examples of co-branding partnerships. If you have ever attempted to unseat one of these co-branded products, you know how powerful those partnerships can be, and you will benefit from the boost to the AMSOIL brand. Conversely, had we not agreed to this partnership, you would face the uphill battle of unseating some other company that would have undoubtedly partnered with Kohler in our place.

This endorsement from Kohler is affirmation of our position as the leader in synthetic lubrication. Use this partnership to increase sales for your business.

**“PROPERTY OF” SWEATSHIRT**

Constructed of 50/50 cotton/polyester blend.

**Stock# G3694 S-XXX**  
 U.S. Price: 26.00  
 CAN Price: 35.00



**FloTool Flexible Pour Spout**

Pour spout designed to improve accessibility for hard-to-reach fill ports. Features a section of flexible hose with separate cap, adjustable valve and adapter to conveniently fit AMSOIL easy-pack, quart and gallon packages.

<b>Stock#</b>	<b>U.S. Wholesale</b>	<b>Can. Wholesale</b>
G3721	3.99	5.35



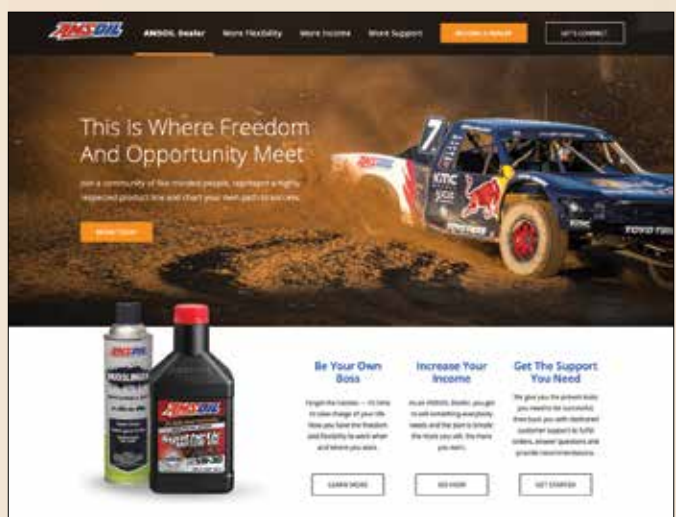


# BUILD YOUR SALES FORCE

Finding new Dealers to join your team can help you build a strong sales group and maximize your commissions. Not everyone makes a good Dealer though. Be selective and extend this great opportunity to hard-working, self-starting people looking to supplement their income and become part of a community of like-minded individuals. Bring them into the group, help train them on AMSOIL programs and products and work together to generate new business.

Send prospective new Dealers to [joinAMSOIL.com](http://joinAMSOIL.com) using a Dealer-number transferring link to tie them to your personal sales group after registration.

To learn more about effective techniques for engaging potential new Dealers, visit [AU Online](http://AU Online).



**JoinAMSOIL.com – a great tool to help you engage prospective new Dealers**

- Information on becoming an AMSOIL Dealer
- Answers to frequently asked questions
- Dealer testimonials



**Brian Lammi** | DEALER DEVELOPMENT MANAGER

## How to stay connected to AMSOIL

We offer multiple resources to help you stay updated and in the loop.

Staying engaged and connected with AMSOIL is a great way to strengthen your Dealership. With all the material we offer, knowing where to find answers and advice can be overwhelming. Never fear – we maintain several resources that provide the information you need to be successful. Here's where to begin.

### Start in the Dealer Zone

The Dealer Zone ([my.AMSOIL.com](http://my.AMSOIL.com)) is always the first place to start when you're looking for product announcements, company messages, important documents or other information. Think of it as your AMSOIL business hub. Visit the Dealer Zone at least weekly, and preferably daily. If you don't find an answer to your question in the Dealer Zone, you'll likely find a link to a resource that will provide the answer. Here are a few key Dealer Zone features:

- **Centerlines** – This is where you receive important messages from AMSOIL, such as new product announcements, weather-related shipping delays or other developments that affect your business. As such, check it daily. On desktop, find Centerlines on the right of the screen; on mobile, scroll down the page and look for the "Centerlines" header. Always click to view all Centerlines as not all announcements appear on the homepage.
- **Message Center** – If there were a VIP on this list, I'd pick the Message Center. It includes key announcements and information that require additional reinforcement beyond Centerlines. Like Centerlines, make it a daily stop. Just select the

Message Center icon under Quick Links on the homepage.

- **AMSOIL University Online** – We include a prominent AU Online icon right in the middle of the Dealer Zone homepage so everyone knows where to go for our free training resources. AU Online houses several courses that provide critical info for running a Dealership. The most important, and the place you should start, is Dealer Basic Training, available this month. It includes several mobile-friendly training videos that help you learn about our products, programs and the skills needed to sell. Start with Customer Basic Training, and then complete the remaining three modules (Sponsor Basic Training, Retail Basic Training and Commercial Basic Training) in any order.
- **Dealer Zone Reports** – Your Dealer Zone reports help you keep tabs on your business. They show your monthly commissions, customer orders, new assigned customers and more. They include a wealth of data to help you run your business. Select the Reports icon under Quick Links.
- **The navigation panel** – The Dealer Zone contains all sorts of additional business tools, training resources and other tools. On mobile, click the hamburger menu in the upper left to reveal all the options. On desktop, all the options are stacked on the left side of the screen. Dive into the resources and spend some time uncovering all that's available.

### Dealer Facebook Group

The Dealer Zone isn't your only way to stay connected. Our Dealer Facebook group is another great option. It's

a private group available only to Dealers. While we make important announcements here, it's also a great source for sharable digital promotions to help attract customers, as well as a marketplace for sharing ideas with other Dealers.

Members can also participate in our Facebook Live events. We hold them a couple times a month and discuss a variety of topics. We often include AMSOIL personnel who provide training, discussions about new products and more. Join at [facebook.com/groups/AMSOILDealers](https://www.facebook.com/groups/AMSOILDealers). You'll be asked a couple simple questions to validate your Dealer status.

### Your Sponsoring Dealer

Beyond these resources, your sponsor can also be a valuable information source and a way to stay connected. Many sponsoring Dealers have their own Facebook groups or hold online meetings. If you don't know your sponsor, find that info in the Dealer Zone (Settings>Profile>Update Contact Information). Scroll down to find your sponsor's information.

There are many ways to stay connected and find the information you need to be successful. Hopefully these ideas will get you off to a good start.

# NEW AMSOIL ATV/UTV OIL CHANGE KITS FOR CAN-AM VEHICLES NOW AVAILABLE

New ATV/UTV Oil Change Kits for Can-Am\* vehicles (CK1, CK2, CK3) provide the ideal combination of AMSOIL protection and convenience for owners of most Can-Am ATVs and UTVs. Use the Product Guides at [AMSOIL.com](http://AMSOIL.com) and [AMSOIL.ca](http://AMSOIL.ca) to find the right kit for you and your customers. Order today to ensure you're ready for spring riding season.

## Why Formula 4-Stroke® Powersports 0W-40 Synthetic Motor Oil?

In its owner's manuals, Can-Am recommends 5W-40 synthetic-blend oil for "general-purpose" use. However, it recommends additional viscosities depending on ambient conditions. For example, enthusiasts can opt for 0W-40 in cold temperatures for faster start-up protection, or 10W-50 in warm temperatures for increased resistance to heat. Because AMSOIL

Formula 4-Stroke Powersports 0W-40 delivers exceptional all-weather protection, it's the lone viscosity we offer in our Can-Am Oil Change Kits. Its premium synthetic base oils and 0W rating mean it flows quickly in cold weather for excellent startup protection. In hot conditions, it resists oxidation and forms a durable lubricating film to deliver excellent wear protection. It delivers the best of both worlds all season long.

## Perfect for retailers

Notify your customers of the availability of these new kits. Use their introduction as an opportunity to call on your current retail accounts to start a conversation that could lead to a sale. For more market insights, see the ATV/UTV Products Dealer Sales Brief in the Dealer Zone under the Learning Center tab.

CK1



- 4 quarts of Formula 4-Stroke® Powersports 0W-40 Synthetic Motor Oil
- Oil filter
- O-ring & washers

### APPLICATIONS

- Maverick\* X3

CK2



- 2.5 quarts of Formula 4-Stroke Powersports 0W-40 Synthetic Motor Oil
- Oil filter
- O-ring & washers

### APPLICATIONS

- Outlander\* 500-1000 • Renegade\* 500-1000 • Commander\* 800-1000
- Defender\* HD8 & HD10 • Maverick 800-1000 • Traxter\* HD8 & HD10

CK3



- 3.5 quarts of Formula 4-Stroke Powersports 0W-40 Synthetic Motor Oil
- Oil filter
- O-ring & washers

### APPLICATIONS

- Defender HD5 • Outlander 400-450
- Traxter HD5

To find the correct AMSOIL ATV/UTV Oil Change Kit for your ATV or UTV, consult the ATV and UTV Product Guides at [AMSOIL.com/guides](http://AMSOIL.com/guides).







CHANGE SERVICE REQUESTED

Published 12 times annually

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AMSOIL.com | March 2021



# GET A HEAD START ON SPRING OIL CHANGE SEASON

Now's a great time to reach out to new and existing customers and get ready for the season ahead.

## CONTACT CUSTOMERS

Touch base with your accounts to share the latest AMSOIL news and offers.

## REACH OUT TO INSTALLERS

Show your support for installers by asking if you can assist in their efforts to keep the spring oil changes flowing.

## INTRODUCE YOURSELF TO PROSPECTS

Introduce yourself and start building a relationship with potential new accounts.

## USE SOCIAL MEDIA

Deliver posts that educate, entertain, inspire or inform to reach a wider audience this spring.

## USE PROMOS

Use promotions as an opportunity to touch base with your customers and introduce them to new additions to the AMSOIL lineup or products they might not know we offer.

Watch the Dealer Zone for announcements of active promotions.